TD SYNNEX

What's changed with these two popular certifications?

- **Exam MD-102: Endpoint Administrator**
- **Exam MS-102: Microsoft 365 Administrator**

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The background to these changes

- Microsoft Learning content was aligned to products:
  - Implementing Networking on Windows Server 2016
  - Implementing Identity on Windows Server 2016

- Now certifications, and learning content, is aligned to job roles:
  - Administering Office 365
  - Managing modern desktops

- From time to time, changes are required:
  - The user interface changes in something like Azure
  - Microsoft review and adjust the job roles (JTA)
  - The technologies underpinning a job role change

The intent of the updates

- MD-102:
  - Update content with additional material and streamline certification

- MS-102:
  - Update content
  - Combine MS-100 with MS-102
  - Streamline to accommodate additional material

Exam MD-102: Endpoint Administrator

MD-101 plus the following new content:

- Configure Remote Help in Intune

- Configure the Windows Admin Center

- Manage role-based access control for Intune

- Implement the Intune Connector for Active Directory

- Manage the membership of local groups on Windows devices

- Implement and manage Local Administrative Passwords Solution (LAPS) for Azure AD

- Configure policy sets

- Configure and implement profiles on Android devices, including fully managed, dedicated, corporate owned, and work profile

- Plan and implement Microsoft Tunnel for Intune

- Monitor devices by using Azure Monitor

- Manage Android updates by using configuration profiles

- Configure Windows client delivery optimization

- Implement and manage security baselines in Intune

- Onboard devices to Defender for Endpoint

- Implement automated response capabilities in Defender for Endpoint

- Review and respond to device issues identified in the Microsoft Defender Vulnerability Management dashboard

- Configure Microsoft 365 Apps deployment by using the Microsoft Office Deployment Tool or Office Customization Tool

- Configure policies for Office apps with Group Policy or Intune

- Implement Conditional Access policies for app protection

MD-101 plus the following content from MD-100:

- Configure Remote Desktop on a Windows client
- Configure PowerShell remoting and Windows Remote Management
- Implement user authentication on Windows devices

Exam MS-102: Microsoft 365 Administrator

A hybrid of MS-100 and MS-101 ….

From MS-100:

- Implement and manage a Microsoft 365 tenant

- Manage users and groups

- Manage roles in Microsoft 365

- Implement and manage identity synchronization with Azure AD

- Implement and manage authentication

- Implement secure access

From MS-101:

- Manage security reports and alerts by using the Microsoft 365 Defender portal

- Implement and manage email and collaboration protection by using Microsoft Defender for Office 365

- Implement Microsoft Purview information protection and data lifecycle management

- Implement Microsoft Purview DLP

… plus:

- Implement and manage endpoint protection by using Microsoft Defender for Endpoint:
    - Onboard devices to Defender for Endpoint
    - Configure Defender for Endpoint settings
    - Review and respond to endpoint vulnerabilities
    - Review and respond to risks identified in the Microsoft Defender Vulnerability Management dashboard

Gaps left by changes

- MD-102:
  - There's little content on the basic Windows client (in other words, almost no content from MD-100)

- MS-102:
  - Some content from each course necessarily removed, leaving some knowledge gaps

Suggestions

- MD-102:
  - Attend MD-102 and also a Windows client course, such as:
    - M55342A: Supporting and Troubleshooting Windows 11

- MS-102:
  - Attend MS-102 and also an Office 365 administration course, such as:
    - M55408A: Microsoft 365 Administration and Troubleshooting